

## Service Request Form A12

Customer/Company Name:		ABN:	
Site Contact Person's name:		Date:	
Ph:	Mobile:	Fax:	
Email Address:			
Office Address:			
Site Address:			
Did Ausecom Electronics install the system for you? Y / N		If yes, previous Invoice number:	
If not, which company installed?			
Is the system under warranty? Y / N	When was the system installed?		
Is the service call you request today covered by warranty? Y / N	Invoice Number:		
Please describe the detailed problems below:			
When/What time do you need our service?			

I request Ausecom Electronics to send a technician coming to service our system. And I agree to pay the labour and parts cost if it is out of the warranty service period or warranty coverage.

Our standard call out service charge is \$95 plus \$35 per 15 minutes, ex GST.

**Please fill up the following credit card details if you don't have credit account with us, unless you have some special arrangement with our account manager.**

Credit Card Type:	Bankcard <input type="checkbox"/>	MasterCard <input type="checkbox"/>	Visa <input type="checkbox"/>	AMEX <input type="checkbox"/>	Diners <input type="checkbox"/>
Amount authorized to charge: \$	Credit Card No.:		CSV:		
Cardholder's Name :					
Printed on Credit Card: _____					
Expire Date: ____/____/____					

\* 2.2% surcharge apply for Master Card and VISA Card transactions; 3.3% surcharge applies on AMEX transactions

Authorised Signature: \_\_\_\_\_ On behalf of \_\_\_\_\_

Print Your Name: \_\_\_\_\_ Date: \_\_\_\_\_

**PLEASE FAX BACK TO US ON 02-9211 1305 ASAP FOR PROMPT SERVICE**



*Doing it better – Service & Price!*

Show Room: Level 4, Suite 78, 89 - 97 Jones St Ultimo NSW 2007 Australia

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